

Terms and Conditions

Letzte Aktualisierung Sunday, 31. August 2008

Für diesen Inhalt steht leider keine Übersetzungen zur Verfügung. Originaltext wird angezeigt. Terms & Conditions Pick & up orders

You can order our products online with above order form for pick-up on your chosen next opening Friday or Saturday from our factory outlet in Hoppers Crossing.

Should you wish to order further ahead than the next opening days please indicate the exact pick up date in the comment box (i.e. Friday 27th June 2008)

We will try our utmost to have your order ready for pick up on the day & and it would help if you indicate an approximate pick up time in the comment box to assist us and to avoid waiting times.

Home delivery

If you wish to have your order home delivered please contact us by phone to find out which delivery courier services and charges are available.

Collective order

If you plan to make a collective order with several customers with one drop of point to reach the free delivery order limit of \$ 200 in Melbourne Metropolitan area & and please contact us by phone for delivery days available.

Product availability

There are minimum weights for sliced products and product pieces which you can increase in the weight box according to your needs. Please note that the delivered weight can vary by up to 15% up or down and your order is subject to availability of the products and quantities ordered.

Cancelations Your order will be prepared for you and your specified details up to 24 hours prior to your pick-up day. Cancelations or alterations of orders should be made no later than 25 hours prior to pick up day (i.e. Pick up Friday & and cancel by Wednesday night) We reserve the right to invoice you for products especially made for you (i.e. sliced products) if you cancel your order less than 24 hours prior to your pick up day.

Payment terms Are Cash on pick up in the factory or Cash on delivery.

Upon prior arrangement with management by electronic transfer on our bank account (please note that it can take up to 3 days depending on your bank)

We DO NOT have Credit or debit card facilities available! We do not accept cheque payments unless it has been arranged with management prior to pick up or delivery!

Packaging Some of our product lines cannot be vacuum packed and will be wrapped only. This is due to latest Food Law changes in Australia and New Zealand concerning Ham products meant to be consumed without further heating up procedures.

All other products will have a cooking instruction label indicating that the product should be heated to a minimum of 65 Degrees Celsius for at least 10 Minutes.

By ticking the acceptance box and submitting your order to us via the order form you are accepting the above terms and conditions.